

IN THE CLAIMS

1. (Currently amended) A service vehicle for making service calls at a plurality of locations, the service vehicle comprising:

- a position determination device;
- a subsystem indicator indicating a condition of a subsystem of the service vehicle;
- an associated communication device mobile with respect to the vehicle; and
- a hub in permanent communication with a computer remote from the vehicle, the hub communicating [with] information from the position determination device, the subsystem indicator, and the mobile communication device to the remote computer;

wherein the communication device [is operable to communicate] communicates with the computer solely via the hub when the communication device is at a location apart from the service vehicle.

2. (Original) The service vehicle of claim 1 wherein the position determination device comprises a global positioning system receiver.

3. (Original) The service vehicle of claim 1 wherein the subsystem indicator indicates the condition of an ignition of the service vehicle.

4. (Original) The service vehicle of claim 1 wherein the subsystem indicator indicates the condition of an odometer of the service vehicle.

5. (Original) The service vehicle of claim 1 wherein the hub is in wireless communication with a cellular telephone tower.

6. (Previously presented) The service vehicle of claim 1 wherein the computer communicates with an Internet site.

7. (Previously presented) The service vehicle of claim 1 wherein the computer comprises a private network.
8. (Previously presented) The service vehicle of claim 1 wherein the hub communicates with the computer at least in part according to CDPD protocol.
9. (Previously presented) The service vehicle of claim 1 wherein the hub communicates with the computer at least in part according to GPRS protocol.
10. (Previously presented) The service vehicle of claim 1 wherein the computer provides directions to the service vehicle to a subsequent destination.
11. (Previously presented) The service vehicle of claim 1 wherein the computer provides traffic data to the service vehicle.
12. (Original) The service vehicle of claim 1 wherein the hub is in wireless communication with the mobile communication device.
13. (Original) The service vehicle of claim 1 wherein the hub is in wireless communication with the mobile communication device according to an IEEE 802.11 protocol.
14. (Original) The service vehicle of claim 1 wherein the hub is in wireless communication with the mobile communication device according to a bluetooth protocol.
15. (Original) The service vehicle of claim 1 wherein the hub is in wireless communication with the subsystem indicator.

16. (Currently amended) A system for monitoring a plurality of service vehicles, the system comprising:

- a computer remote from the vehicles;
- a position determination device in each service vehicle;
- a subsystem indicator in each service vehicle, the subsystem indicator indicating a condition of a subsystem of the service vehicle;
- a communication device associated with each service vehicle, the device being mobile with respect to the vehicle; and
- a hub in each service vehicle, the hub being in permanent communication with the computer, the hub communicating [with] information from the position determination device, the subsystem indicator, and the mobile communication device to the remote computer; wherein the communication device [is operable to communicate] communicates with the computer solely via the hub when the communication device is at a location apart from the service vehicle.

17. (Original) The system of claim 16 wherein the position determination device comprises a global positioning system receiver.

18. (Original) The system of claim 16 wherein the subsystem indicator indicates the condition of an ignition of the service vehicle.

19. (Original) The system of claim 16 wherein the subsystem indicator indicates the condition of an odometer of the service vehicle.

20. (Original) The system of claim 16 wherein the hub is in wireless communication with a cellular telephone tower.

21. (Previously presented) The system of claim 16 wherein the computer communicates with an Internet site.

22. (Previously presented) The system of claim 16 wherein the computer comprises a private network.
23. (Previously presented) The system of claim 16 wherein the hub communicates with the computer at least in part according to CDPD protocol.
24. (Previously presented) The system of claim 16 wherein the hub communicates with the computer at least in part according to GPRS protocol.
25. (Previously presented) The system of claim 16 wherein the computer provides directions to the service vehicle to a subsequent destination.
26. (Previously presented) The system of claim 16 wherein the computer provides traffic data to the service vehicle.
27. (Original) The system of claim 16 wherein the hub is in wireless communication with the mobile communication device.
28. (Original) The system of claim 16 wherein the hub is in wireless communication with the mobile communication device according to an IEEE 802.11 protocol.
29. (Currently amended) The system of claim 16 wherein the hub is in wireless communication with the mobile communication device according to a bluetooth protocol.
30. (Original) The system of claim 16 wherein the hub is in wireless communication with the subsystem indicator.

31. (Currently amended) A method of coordinating a plurality of service vehicles, comprising:
- providing a computer remote from the vehicles;
 - providing each service vehicle with a position determination device, a subsystem indicator, a communication device mobile with respect to the vehicle, and a hub in permanent communication with the computer, the hub communicating [with] information from the position determination device, the subsystem indicator, and the mobile communication device to the remote computer; and
 - directing the service vehicle to a subsequent service call based on the information received by the central computer from the hub; wherein the communication device is operable to communicate with the computer solely via the hub when the communication device is at a location apart from the service vehicle.